The occupational therapist can benefit from using a risk management approach to assist him or her in recognizing, avoiding, and addressing professional boundary violations, including potential sexual misconduct.

Risk management is “nothing more than a careful examination of what, in your work, could cause harm to people, so that you can weigh up whether you have taken enough precautions or should do more to prevent harm” (Health and Safety Executive, 1999, p. 1).
Practice Standards for Preventing Sexual Misconduct

Risk Assessment and Management, continued

Step One: Identify Potential Risk Factors

Risk factors are circumstances and/or facts that influence the probability of sexual misconduct occurring and the impact.

Client’s Presentation and Vulnerability

• Highly complex and/or unstable client condition (e.g., physical, mental, or spiritual).
• Client’s varying capability to direct care and give informed consent.
• Discussions of a sensitive, highly personal, or intimate nature (e.g., self-care or sexual activity).
• Cultural and lifestyle values and beliefs regarding personal privacy and unconditional compliance to authority.
• Dual relationships.

Therapeutic Relationship

• Power imbalance and occupational therapist’s ability to influence course of treatment or services.
• Client-centred approach and disclosure of occupational therapist’s personal information.
• Mentoring or coaching approaches that may not be interpreted as therapy.
Practice Setting and Environmental Conditions

- Lack of availability of other occupational therapists to provide care or discuss issues or seek feedback from.
- Existing social norms related to professional boundaries and relationships.
- Occupational therapy treatment delivered outside traditional health centre environments.
- Lack of privacy in treatment or service area.
- Lack of workplace policies and procedures.

Occupational Therapist’s Skills and Knowledge

- Difficulty identifying whether client may have impaired capacity.
- Lack of knowledge of current, relevant legislation.
- Lack of clinical knowledge.
- Difficulty communicating with client, client representative, or other stakeholders.
- Lack of familiarity with workplace policies and procedures.
- Lack of knowledge of various cultural or social norms related to therapeutic relationships and professional relationships.
- Challenges establishing and maintaining professional boundaries.
- Difficulty recognizing signs and symptoms of potential professional boundary issues or accepting or incorporating feedback.
- Limited experience with documentation procedures.
Once the factors are identified, the occupational therapist assesses

1. the probability of each risk (i.e., how likely is it); and

2. the negative impact (i.e., what degree of harm could the risk cause the client).

The risks can be classified from low probability and low impact to high probability and high impact.
Practice Standards for Preventing Sexual Misconduct

Risk Assessment and Management, continued

Step Three: Take Action

It is the occupational therapist’s responsibility to foster a therapeutic relationship as well as recognize, prevent, and manage professional boundary issues, including ones of a sexual nature. The goal in this third step is to choose actions or precautions that help minimize the risks as much as possible.
In the case of recognizing, avoiding, and addressing concerns related to potential sexual misconduct, actions could include but are not limited to the following:

• Encouraging the client to invite a family member or partner to occupational therapy sessions.
• Learning about various cultural and lifestyle values and strategizing acceptable professional actions.
• Identifying appropriate professional boundaries with the client.
• Avoiding dual relationships.
• Establishing a professional network for seeking credible advice, feedback, and support.
• Informing the client about alternative treatment options.
• Referring a client or potential client to an alternative occupational therapist and/or service when there is concern about the ability to maintain professional boundaries.
• Creating private professional spaces for delivering occupational therapy services.
• Becoming familiar with relevant legislation and statutes (i.e., Health Professions Act).
• Reviewing existing workplace policies and procedures and participating in their development where they are absent or insufficient.
Practice Standards for Preventing Sexual Misconduct

Risk Assessment and Management, continued

Step Four: Record Your Actions

The risk management process is dynamic and ongoing throughout the care continuum.

It is important to record the risk management actions taken, to demonstrate that precautions were taken to protect the client from harm and minimize risk.